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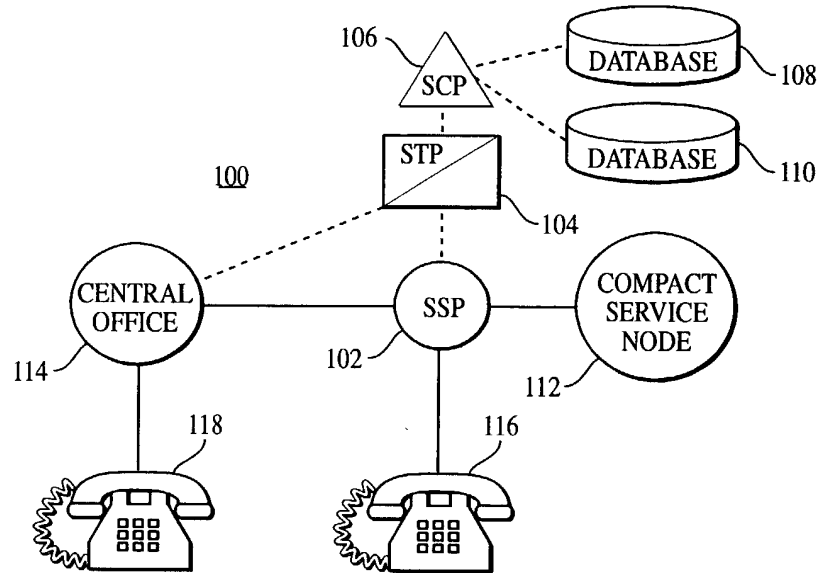


FIG. 1

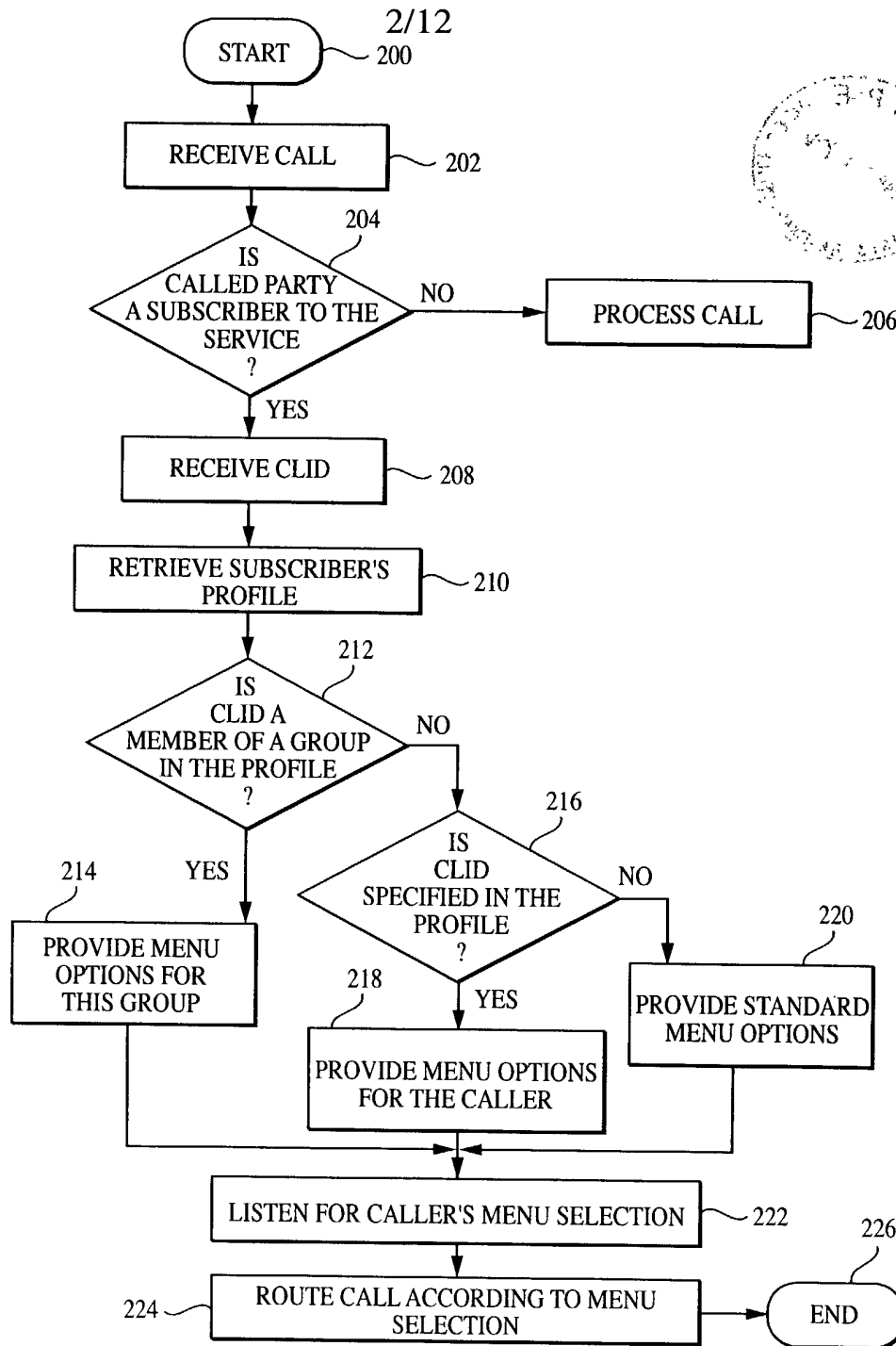


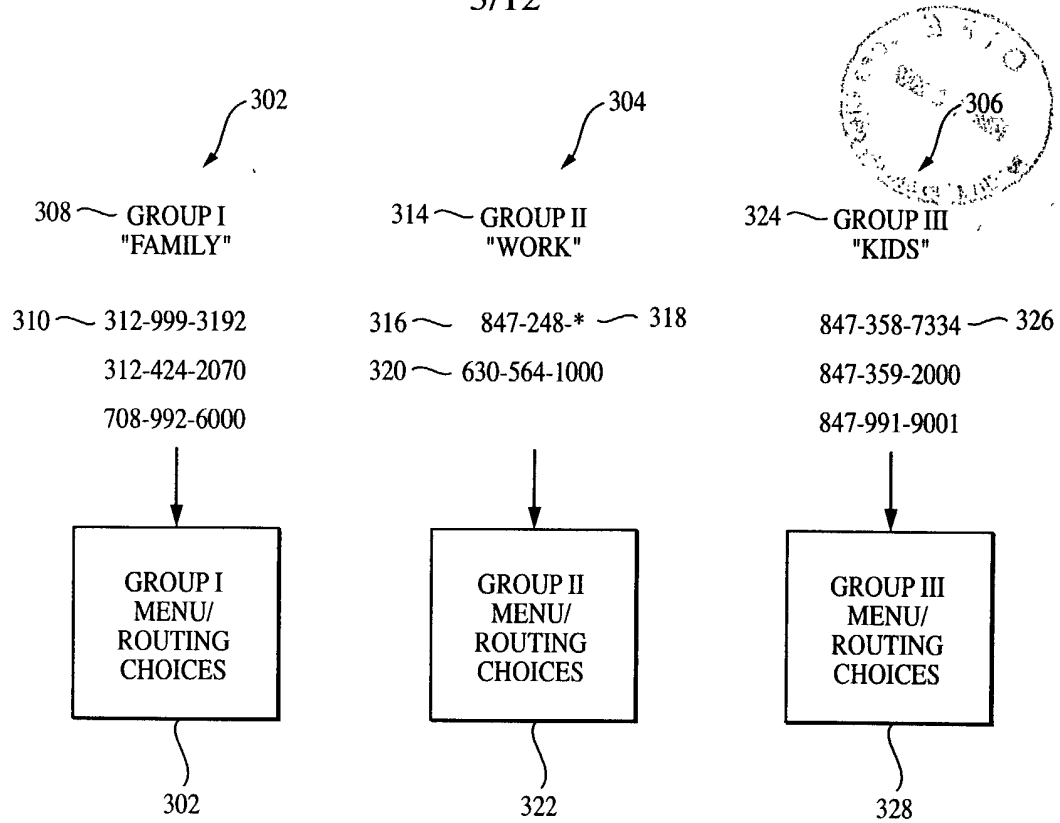
FIG. 2

Patent Application for: METHOD AND APPARATUS FOR ENHANCED CALL ROUTING
IN A TELECOMMUNICATION SYSTEM

Inventors: Susanne M. Crockett, et al.

Serial No.: 09/963,719

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FIG. 3

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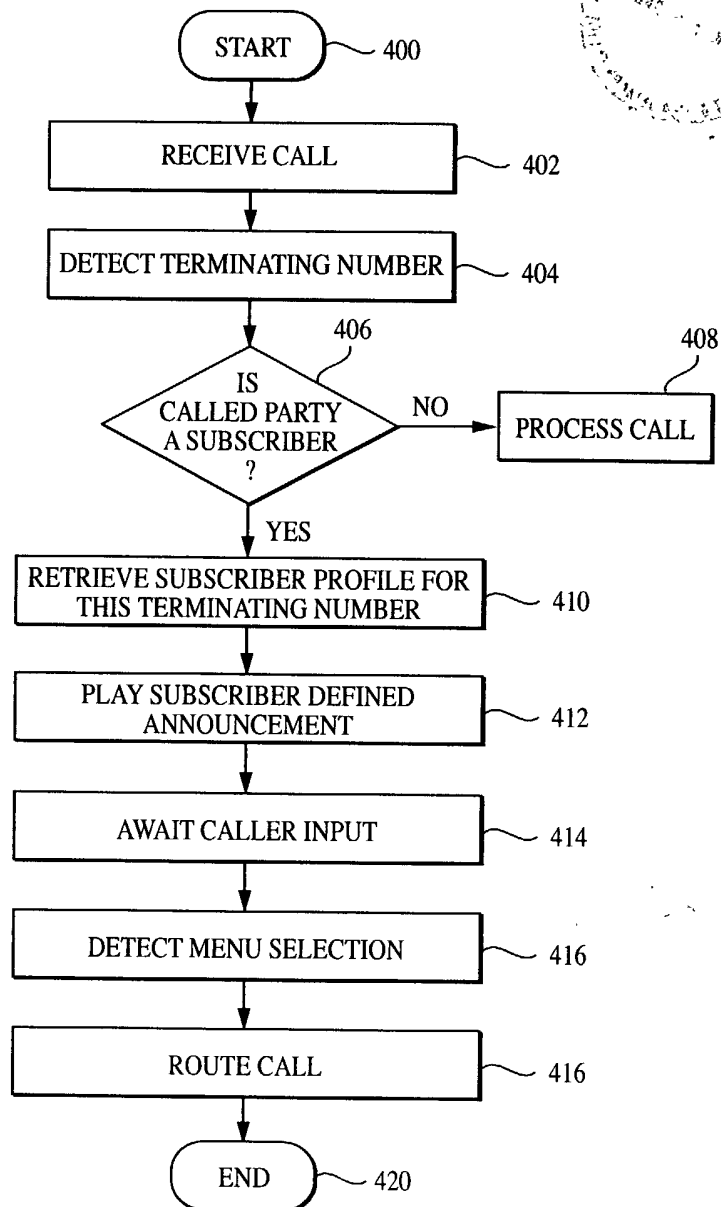


FIG. 4

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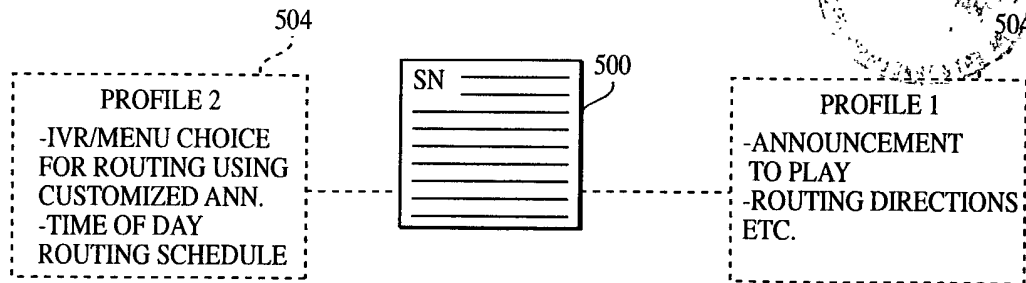
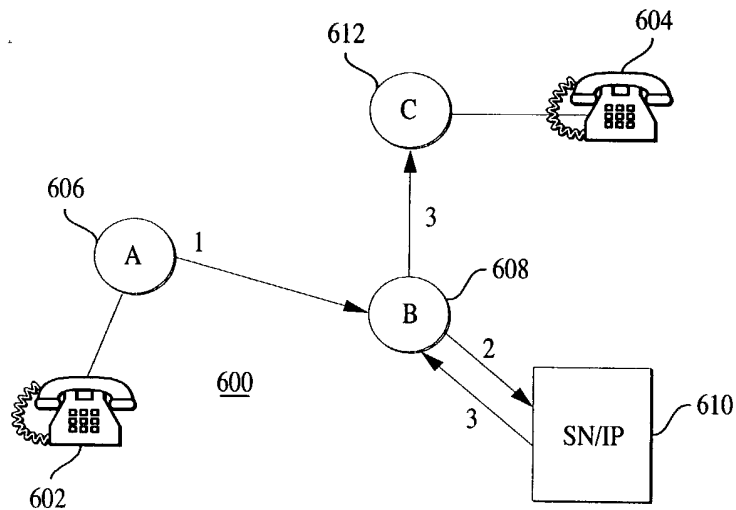


FIG. 5

FIG. 6
PRIOR ART

Patent Application for: METHOD AND APPARATUS FOR ENHANCED CALL ROUTING
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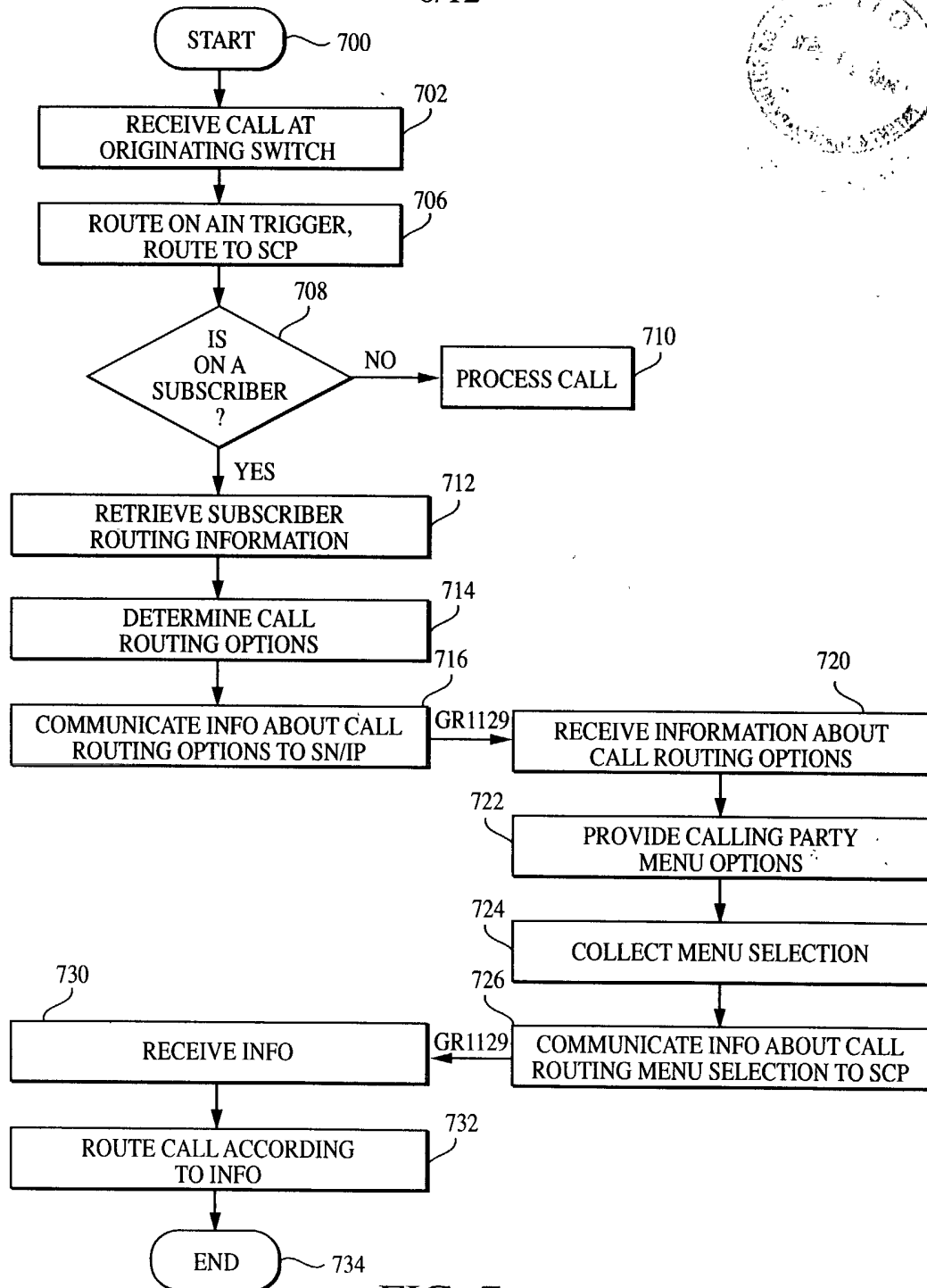


FIG. 7

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Serial No.: 09/963,719

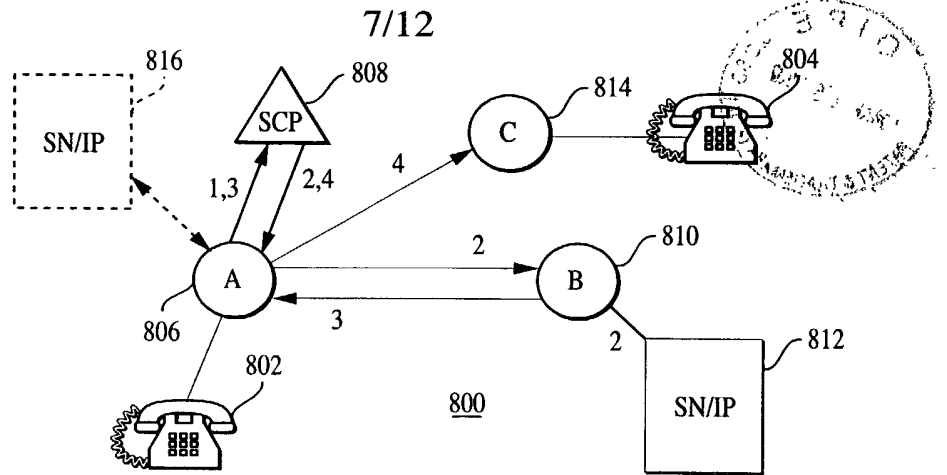


FIG. 8

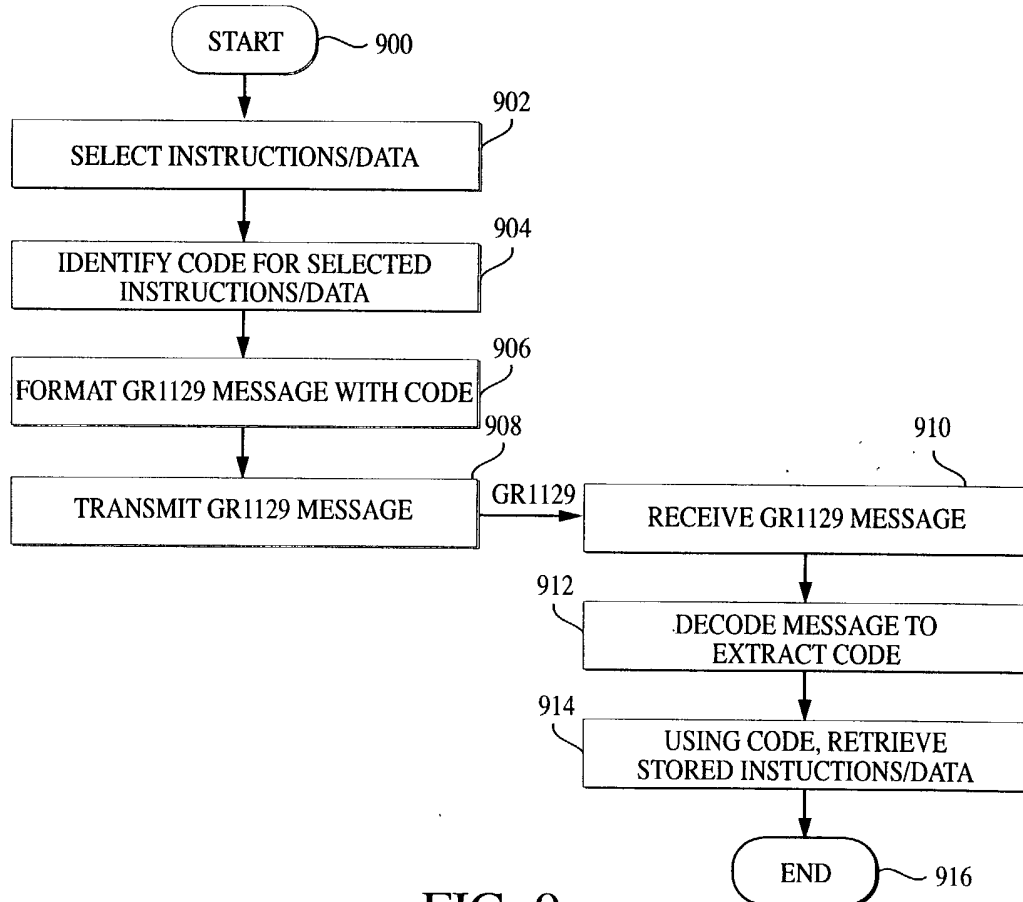


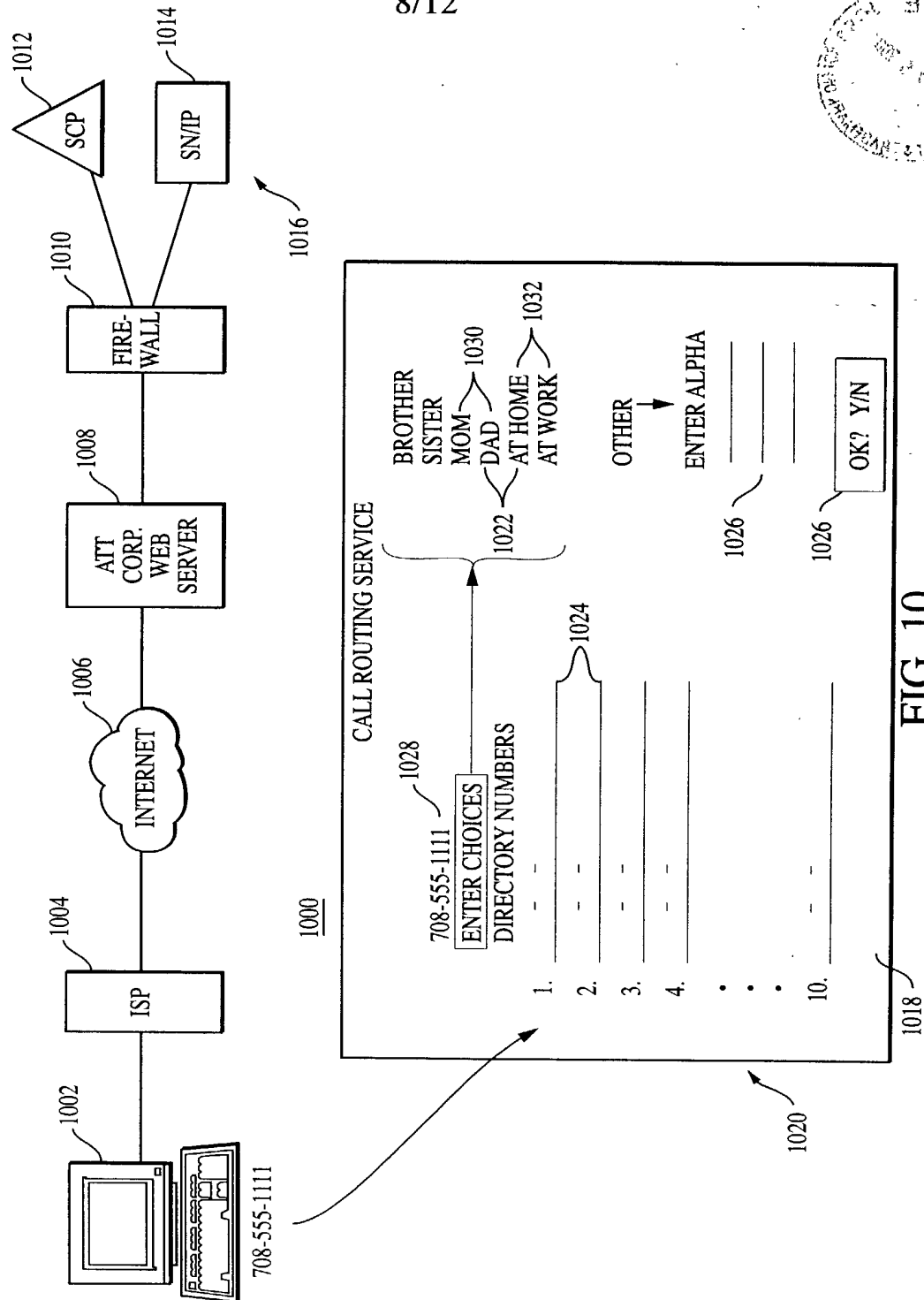
FIG. 9

Patent Application for: METHOD AND APPARATUS FOR ENHANCED CALL ROUTING
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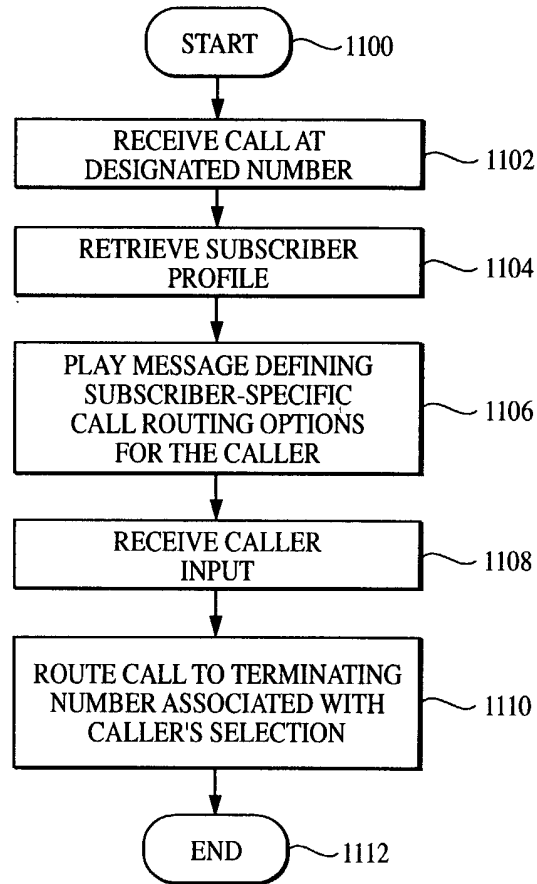


FIG. 11

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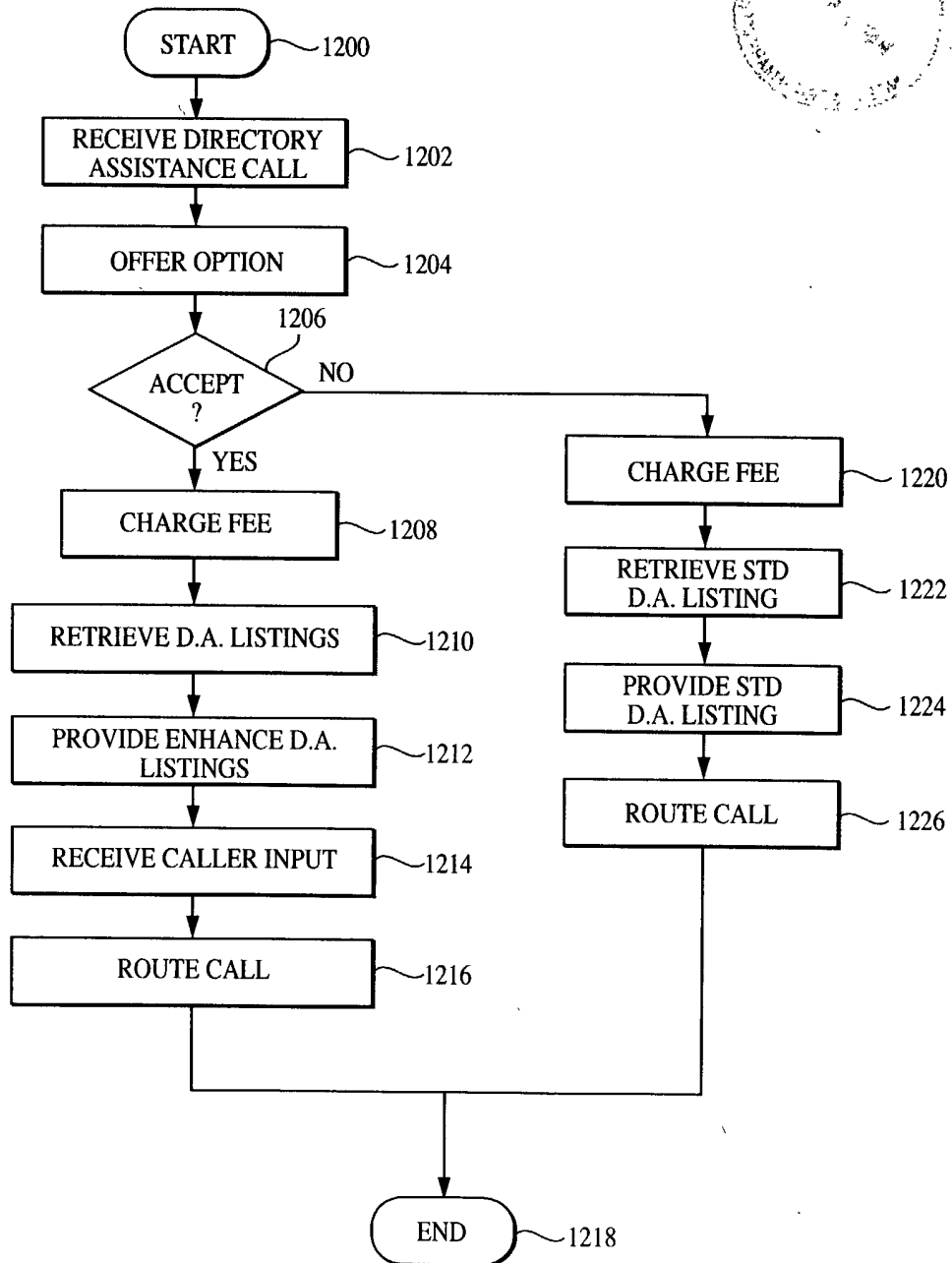


FIG. 12

Patent Application for: METHOD AND APPARATUS FOR ENHANCED CALL ROUTING
IN A TELECOMMUNICATION SYSTEM

Inventors: Susanne M. Crockett, et al.

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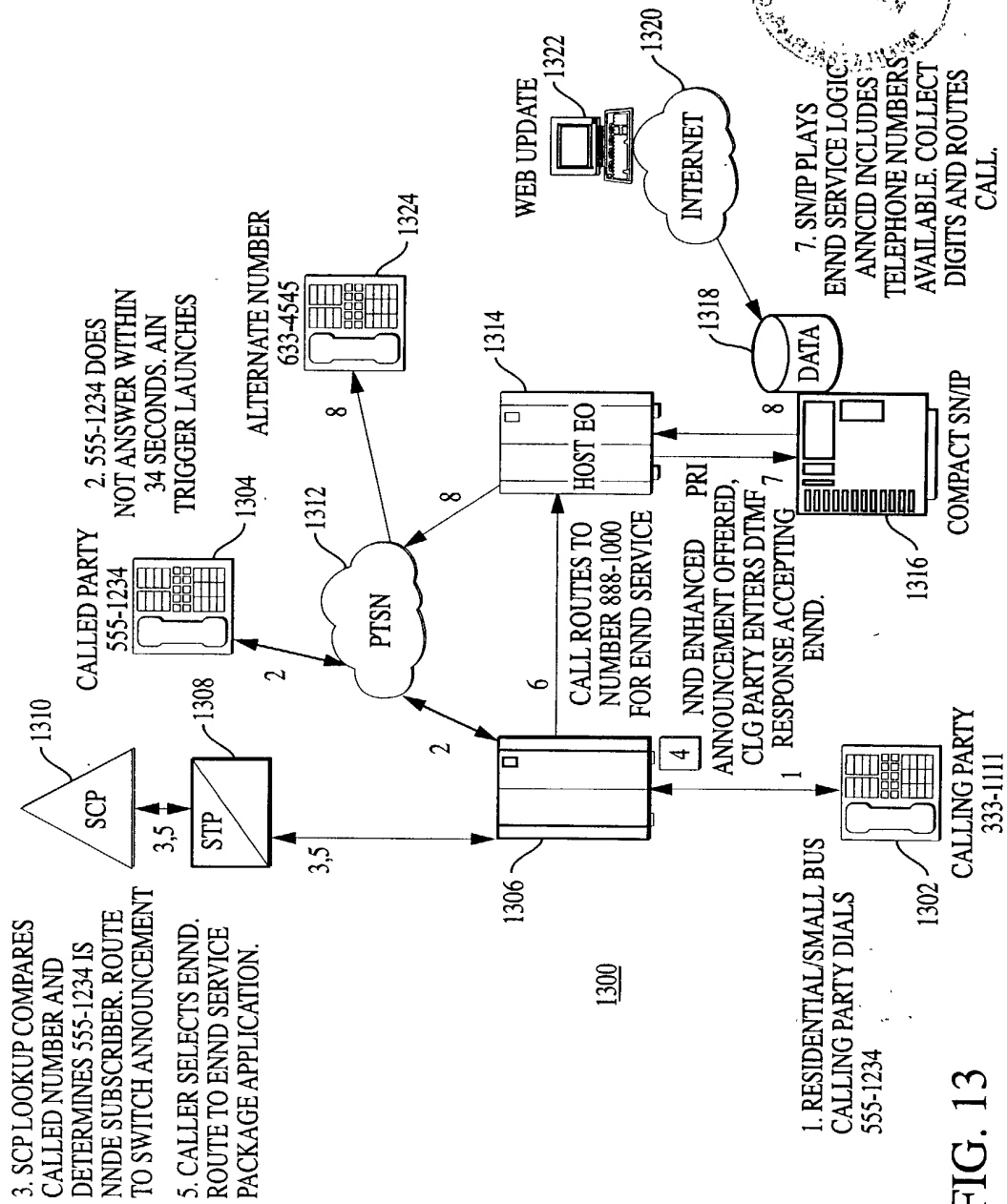


FIG. 13

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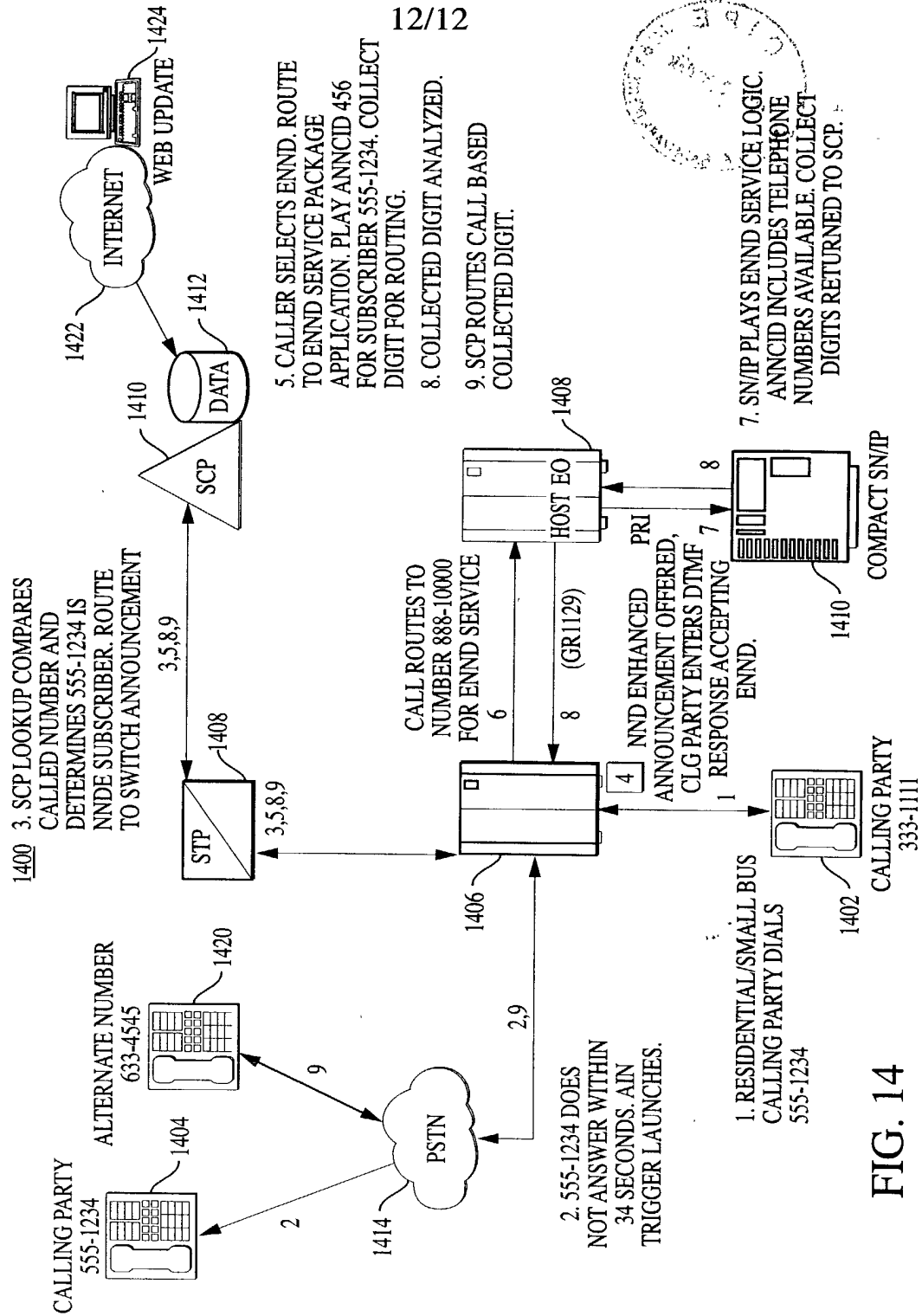


FIG. 14